



## *Welcome to Rabobank Client Reporting*

Dear client,

As of now you can login to the application Client Reporting on the online portal Rabo Business Banking. You now have immediate access to all information on the derivatives you concluded with Rabobank. On the next page you will find a description of the steps you need to take to login to the portal.

If you have any detailed questions about your derivatives portfolio positions please contact your Rabobank representative. Alternatively you can contact Rabobank Corporate Support about any general questions, such as logging in or Client Reporting in general.

Global:

Email: [corporatesupport@rabobank.com](mailto:corporatesupport@rabobank.com)

Phone: +31 (0)88 727 11 61

Opening hours: 08.00 to 17.30 CET

Asia:

Email: [fm.ap.RBBClientHelpdesk@rabobank.com](mailto:fm.ap.RBBClientHelpdesk@rabobank.com)

### *Your overviews in Client Reporting*

At the top of the menu, under **Treasury**, you can find **Client Reporting**.

- **Open transactions:** Here you can find all live transactions, the market value of your portfolio and the development of this value. The values are updated each business day. Please note that every year, in January, you will receive an email when the End of Year Statement is available. For valuation date choose "Last year's end".
- **Costs and charges:** Every year you will find an overview here of all costs incurred for products and services you have bought in the past year.
- **Confirmation:** Here you can find all your open and historic transaction confirmations. You can agree or disagree your open confirmations.

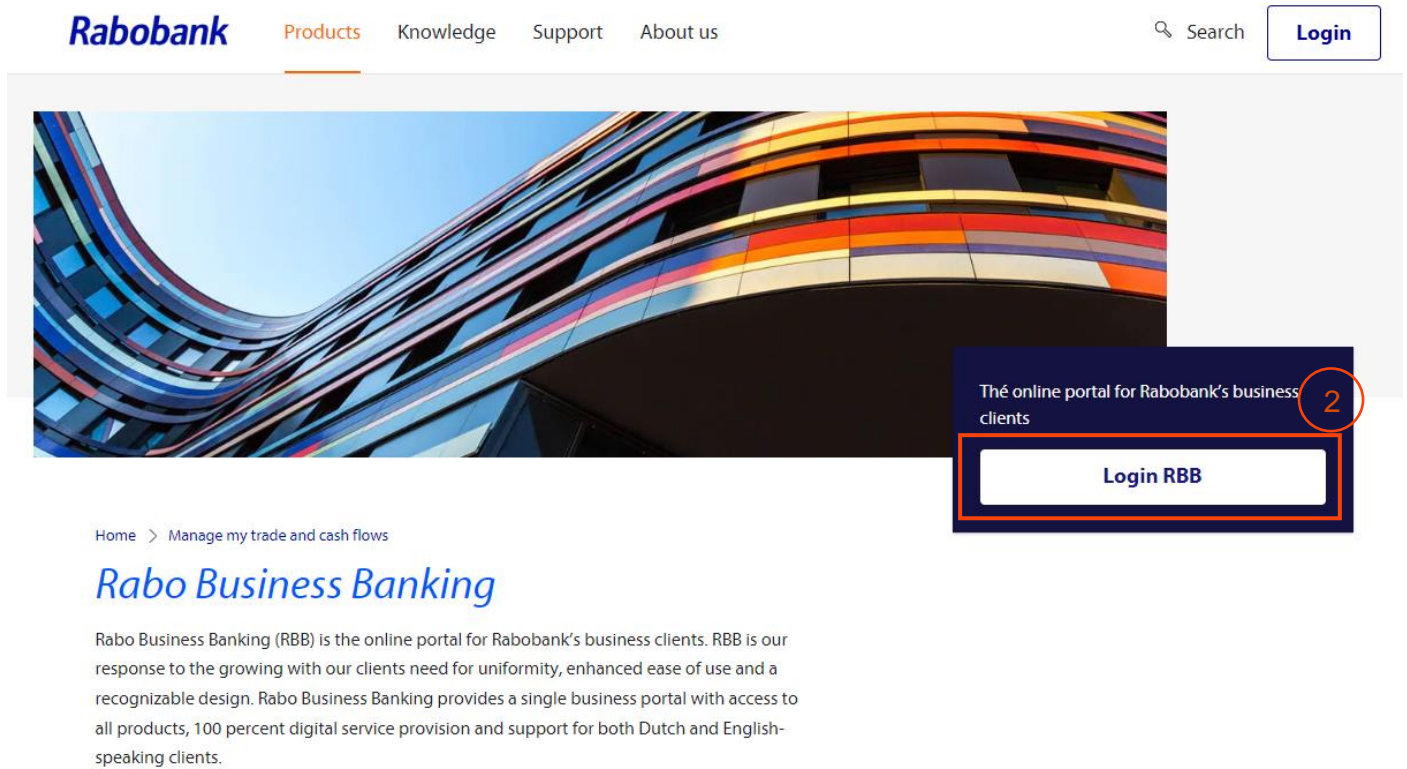
Kind regards,

Rabobank

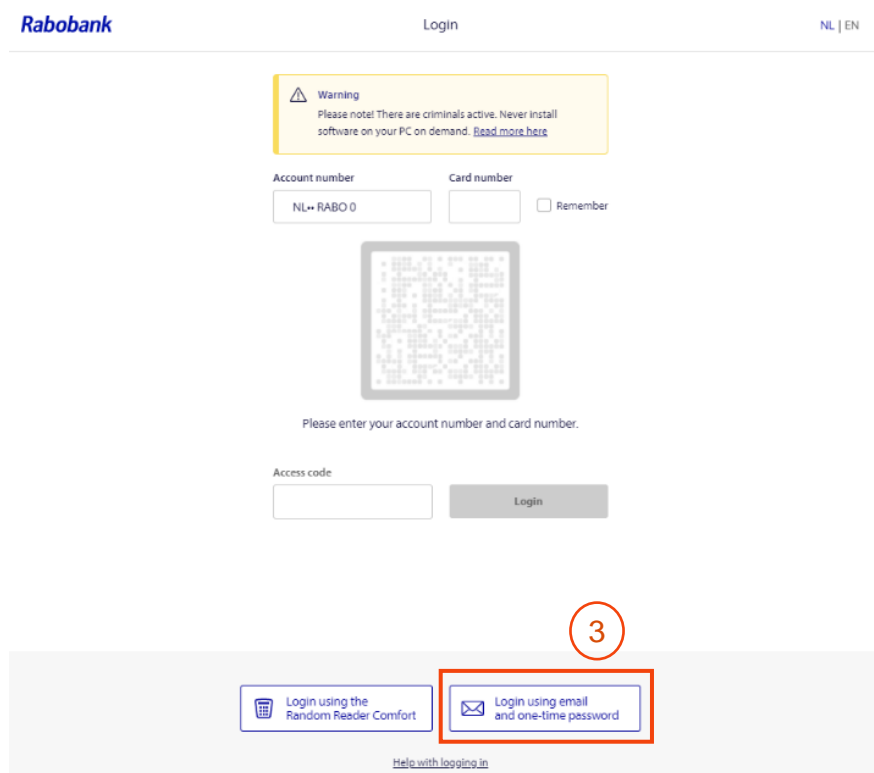
# Please follow the next steps to login to Rabobank Client Reporting

1. Visit [www.rabobank.com/rabobusinessbanking](http://www.rabobank.com/rabobusinessbanking).


2. Select **Login RBB**



3. Choose the option **Log in using email and one-time password** as your logon method.



4. Enter your email address and click **Next**. You will instantly receive an email containing your one-time-password from Rabobank.

 **Warning**  
Please note! There are criminals active. Never install software on your PC on demand. [Read more here](#)


Email address **4**

 Email address is required.

Remember

- Request a one-time password via email

5. Enter the one-time-password received and click **Login**. In case email is not received, find steps to resolve this in the appendix.

 **Warning**  
Please note! There are criminals active. Never install software on your PC on demand. [Read more here](#)

Password **5**

[Cancel](#)

- Enter the one-time password that is sent to john.doe@rabobank.com

6. Under **Overview** select **Treasury** to go to Client Reporting.




**Rabobank** Overview ▾ Service

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Overview > Treasury Overview

**Client Reporting**

Select client

-  Pay and receive
-  **Treasury** **6**
-  Knowledge

## Open transactions

7. In tab **Open transactions** you find an overview of your outstanding portfolio and its market value.
8. You can select the desired valuation date. You can select specific product types or search for a specific ticket ID.
9. To save the overview, click **Download overview**. You can choose PDF-format or MS Excel.

Rabobank Overview Service Search Profile Logout

Treasury  
Overviews  
Client Reporting

7

Overview > Treasury >  
**Client Reporting**

Select client  
Client 1000555133

Disclaimer

Open transactions Costs and charges Signalling Confirmation

8

Valuation Date 11-Apr-2022 Product types All product types Search Ticket ID - Transaction ID Search Download overview 9

Total Mark-to-Market of 3 open transaction(s)

Foreign Exchange (1)  
FX Swap (1)

Transaction ID	Trade date	Value date	MIM (BRL)
RABOTR-1796_FX_01	30-Apr-2015	03-May-2024	-

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Loans and Deposits (1)  
Interest Rate Derivatives (1)

Feedback

## Costs and Charges

10. In tab **Costs and Charges** you find your cost overviews listed and you are able to save the overview by clicking on **Download**.

Overview > Treasury >  
**Client Reporting**

Select client

Open transactions Costs and charges Confirmation

Download your cost overview document  
2020

Download

## Confirmation

11. In tab **Confirmation** you can find your confirmations. The **My open actions** tables give insight in your open confirmations. You will be informed via email of any new confirmations.

12. You can click on the **status** of the confirmation.

Overview > Treasury >

### Client Reporting

Select client

[Disclaimer](#)

Company 22005577

Open transactions

Costs and charges

Signalling

Confirmation

My open actions 11

Transaction confirmation

Product type/Event type	Transaction ID	Trade date	Status
Commodity Swap New	ECONF_test_trade101_FO	30-Oct-2019	Open 12

13. A popup will appear from which you can view and save the confirmation via **Download PDF**.

14. You can agree or disagree with the confirmation by selecting your option and by clicking **Submit**.

Transaction confirmation



*ECONF\_test\_trade101\_FO*



Download PDF 13.

Do you agree with this? Please let us know

I agree

I disagree

Submit 14.

15. Your confirmations will be stored in the archive for your reference.

Archive

Transaction confirmation

Product type/Event type	Transaction ID/Transaction date	Last edited	Creation date	Status
Commodity Option New	ECON_test_trade9_FO 29-Oct-2019	User1 RCC X96662948125, 31-Mar-2020	13-Mar-2020	Confirmed

## Appendix

### Troubleshooting in case email is not received

1. Try using another network (via mobile or without VPN).
2. This error usually occurs when Rabobank's domain is not added to your browser's whitelist. Please kindly add below domains to your browser's whitelist.
  - rabo.cloud
  - \*.rabo.cloud

### Click path for adding a domain in Google Chrome

1. Open Google Chrome.
2. Click on the three dots in the right upper corner and click on 'Settings'.
3. Click on 'Privacy and Security'.
4. Click on 'Site settings' and select 'Notifications'.
5. Look for the option 'Allowed to send notifications' and click on 'Add'.
6. Enter both domains, one by one, and click on 'Add'. When finished, close the tab.

### Click path for adding a domain in Microsoft Edge

1. Open Microsoft Edge
2. Click on the three dots in upper right corner
3. Choose settings
4. Navigate to Privacy, Search and Services
5. Click on Exceptions (Allow all trackers on sites you choose)
6. Click on Add a Site
7. Enter both domains, one by one, and click on 'Add'. When finished, close the tab

Do you still encounter the error after adding the domains, please contact [corporatesupport@rabobank.com](mailto:corporatesupport@rabobank.com).